

Reload - Automatic offsite backup made Easy.

Reload is a service provide by The Mac Mans Ltd. Reload is an off site backup service designed to take the stress and hassle out of your daily or weekly offsite backups.

Many people don't even think about backing there valuable data up. This is a little crazy as we all rely so much on our Mac's these days. The people that do think about backing up often have a system in place that doesn't give them true protection. Backing up to an external hard drive is a start but what if that external drive disappeared with your Mac or was damaged by fire or flood. You would more than likely loose everything, your Mac and your treasured backup.

This is were Reload comes in to it's own. Until now sorting offsite backups has been a delicate tricky task reliant on a human being swapping disks from place to place or even worse having to deal with messy awkward tape drives.

Reload has been designed to make the whole process simple and easy. So much so you can simply forget about the hassle of offsite backups all together.

Here's how it works :

You decide what data you need to backup

This is a really important step. Think carefully about the really really critical data you need to store offsite.

This critical data will be different for each and every one of you but ask yourself this question. If you had lost your Mac and existing backup what could you not live without? This may be critical business data used to run your business. It may be design artwork that you have to keep for future reference. It could also be personal photos and other keepsakes.

Whatever data is critical to you think about it carefully. The more you store with us, the more the monthly cost will be. Pricing is listed at the end of this document.

We visit and get you up and running

Once you've made your mind up about your critical data we need to make a visit to get our backup software installed and to make the first backup. The software is configured by us and will run all the time your Mac is on. It hides in the background carefully doing it's job without disturbing your daily work or play. The software has been designed by industry leading experts and they've made sure it will not hold you up in anyway.

The initial backup is made to one of our special hard drives which we bring with us. We do this as the initial backup can be rather large and sending all that data across the world wide web would take a long time and slow your connection down considerably.

We connect your Mac to our servers

We now need to get your initial backup from our hard drive to our servers. This is simple and takes about the same time it took to make the initial backup. We do this at our premises. Once your data has been copied up to our servers we can then make the link between our servers and your Mac. Once this link has been made you are all set up. Time to rest easy and forget about it.

Our Pricing Structure

We have tried to keep things as simple as possible but if anything confuses you or doesn't make sense please get in touch. You can email us info@themacs-man.co.uk

Pricing is worked out on the amount of data that you choose to store with us plus the initial one time setup fee. The initial setup fee includes the purchase of our backup software and one year of software updates. It also includes our time visiting you to make the first backup and set everything up. We will not charge you our standard support rate if your backup is taking longer than expected. We may leave and return to you once the backup has completed.

Service Charge	Amount
Initial software setup and backup	£89.99 (one off fee)*
Annual Support and Software update fee	£14.99 (per annum per Mac)

*The above setup fee applies to one Mac computer. If you want to backup more than one Mac the service/setup charge is discounted to £49.99. The annual support/software fee applies annually for each Mac backing up.

Data Amount	Cost Per Month
0GB to 20GB	£4.99 per month
20GB to 40GB	£9.99 per month
40GB to 60GB	£14.99 per month
60GB to 80GB	£19.99 per month
80GB to 100GB	£24.99 per month
100GB to 150GB	£29.99 per month
150GB Upwards	Please contact us for pricing

All prices above include VAT. No minimum term applies & there's no cancellation fee.

Reload Features

Reload has many features you should know about. Below is a list of features you can expect to take advantage of when using Reload.

- ✓ Backup to Any Device - Reload allows you to backup to any device so you can also use it to backup to an external hard drive
- ✓ Instant Continuous Backup - Reload knows when a file changes so your backups will always be up to date.
- ✓ Data Integrity - Reload checks you data every 5 days. What's the point of having a backup if you can't restore your files from it?
- ✓ Security - Your data is encrypted to a very high standard whilst traveling across the internet and whilst being held on our servers. In fact we secure your data higher than your bank and most business's. Here's the technical bit - we use 448-bit Blowfish to encrypt your data on our servers and 128-bit encryption whilst your data is traveling across the internet. Most banks use 128-bit encryption
- ✓ Self Serve Restore - You can restore your files whenever you like at no extra cost. This can be done using our Reload software or a standard web browser
- ✓ Web Restore - You can restore your files from any computer with a web connection.
- ✓ Data Compression - Reload compresses your data before sending it to our servers minimising the amount of time it takes to complete a backup.
- ✓ Multi OS - Reload will of course work on any Mac but we thought it only fair to allow the others to use it to. Reload will work on Windows, Linux and Solaris.
- ✓ Performance Driven - Reload has been specifically designed to not slow your Mac down. It works seamlessly in the background. You will not notice it...! Promise.

Minimum System Requirements

- OS X 10.4, 10.5, 10.6
- 1GB memory
- G4, G5 or Intel CPU
- 250MB drive space
- 800x600 display

Before using Reload make yourself familiar with our Terms & Conditions
View them on our [website here](#)